

BT INSIGHT

DECEMBER 2023



Welcoming **Sim & Teo**
to **Baker Tilly Malaysia**

Navigating the Fine Line
Between **Tax Optimisation**
Benefit and **Compliance**



AFFIN

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**BEST BANK
AWARDS
2023**

ASIAMONEY

**BEST BANK FOR SMES
MALAYSIA**

CONTENTS

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02 Message from the
Group Managing Partner

28 Baker Tilly Sisma Golf Day

06 Melaka's Sim & Teo Joins the
Baker Tilly Malaysia Network

30 Network & Appreciation
Night

10 Navigating the Fine Line
between Tax Optimisation
Benefit and Compliance

32 Inter-Accounting Firm
Games

14 Environmental, Social
& Governance

34 Annual Dinner

18 Leadership Development
Conference 2023

22 Baker Tilly Purpose Hub

24 Secondment to Perth





Message from the Group Managing Partner

Welcome to the December issue of BTINSIGHT!

What a year it has been! Personally for me, it has been one of those years that just flew past in the blink of an eye as I travelled around the region in my capacity as Chair of the Baker Tilly APAC region, the most recent trip being India, where we welcomed a new firm into the Baker Tilly International Network.

At Baker Tilly, the second half of 2023 was filled with activities involving both our clients and our people. In short, activities are all back in full swing. It was good being able to connect with so many people as we celebrated our 45th Anniversary, and to be able to express our appreciation for their many years of support.

This year has also been significant for us as we expanded our reach to Melaka with the addition of Baker Tilly Melaka, increasing the number of our Partners and Directors to almost 70, and our number of people to 900. Our Baker Tilly Malaysia family has really grown.

In the last issue, I shared how the Firm started on a journey to explore things that are important to us individually as we invest our time at the workplace. I am so glad to now be able to share that in November this year, we launched our Baker Tilly Malaysia Purpose Hub, which is a platform where our people can meet fellow Baker Tillians with the same passion, and work towards a cause they believe in. Our people will have the power to drive the type of activities that are meaningful to them, where they can invest their time and energy. I am so excited to see how our young Baker Tillians will make an impact from year 2024 onwards.

On page 10 of this issue, we share Anand Chelliah's (our Managing Partner for Tax), interview with Asian Business Review titled, "Navigating the Fine Line between Tax Optimisation Benefits and Compliance". In the interview, Anand emphasised the importance of tax optimisation as a strategy for businesses. The interview was published in Asia Business Review and republished here for our BTINSIGHT readers.

Environmental, Social and Governance (ESG) issues continue to be on the agenda in 2023. At Baker Tilly, we aim to enable our clients to build, manage and report on their ESG journey with ease. Turn to page 14 of this issue for our latest ESG service offerings. Do also reach out to our ESG experts.

This issue also offers our readers a glimpse into the numerous activities that we have had over the last six months. This includes stories from our people who were seconded to Perth, our Baker Tilly Sisma Golf Day, our Baker Tilly Network & Appreciation Night, our Baker Tilly Tax & Budget Webinar, the Inter-Accounting Firm Games, and our Annual Dinner. Consequently, this issue is therefore filled with photos. I hope you will enjoy going through this issue as much as the editorial team has enjoyed putting it together for you.

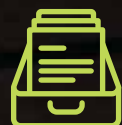
Here's to a great 2024 ahead! I wish you all, happy reading.

Andrew Heng
Group Managing Partner



Audit & Assurance

Statutory Audit,
Reporting Accountant,
etc



Taxation

Tax Compliance & Advisory,
Indirect Tax, Transfer Pricing,
Tax Audit & Investigation,
Global Tax Solutions



Corporate Recovery & Restructuring

Turnaround & Restructuring,
Insolvency, etc



Global Business Solutions

Finance, Accounting &
Administration Services,
Business Solutions, etc



Corporate Advisory

M&A, Due Diligence, Valuation,
Financial Modelling, etc



Forensic

Forensic Accounting,
Litigation Support, etc



Risk Advisory

Internal Audit, Internal
Control Review,
Risk Management, ESG,
IT Audit Services



Technology Consulting

Digital Transformation,
Cybersecurity, IT Process
Improvement

Now, for tomorrow

Baker Tilly is ranked the 6th largest accounting and business advisory firm in Malaysia, with 70 Partners and Directors, 9 offices across Malaysia and an office in Phnom Penh, Cambodia, and a staff force of over 900 professionals.

With disruption all around us, standing still is not an option. Success happens when we push forward. We will guide you through the ever-changing business world, blending free-flowing knowledge with the power of personal relationships to help you win now and anticipate tomorrow.



Get in touch with our experts

Baker Tilly Malaysia ranks 6th largest in Malaysia

IAB Rankings: Malaysia 2023



I am very proud of how much we have achieved throughout a very challenging year for the country and the region, an accomplishment made possible by the trust our clients have vested in us."

Andrew Heng

Group Managing Partner
Baker Tilly Malaysia



Melaka's Sim & Teo PLT joins the Baker Tilly Malaysia Network

In July this year, we were pleased to announce the addition of a professional services Firm in Melaka, Sim & Teo PLT, into our Baker Tilly Malaysia network.

Sim & Teo PLT is founded by Mr. Sim Lian Hing and Madam Teo Siok Kee, who have built a Firm with a strong reputation in Melaka since its establishment in 1991.

Over the past three decades, Mr. Sim & Madam Teo have demonstrated exceptional leadership, guiding Sim & Teo PLT's growth and establishing it as a reputable entity in Melaka, and further expanding its operations to Segamat.

As part of the Baker Tilly Malaysia Network, Sim & Teo PLT will now be able to further enhance its capabilities and offerings, particularly in supporting companies on their journey towards listing on Bursa Malaysia.

In addition to this, with Sim & Teo PLT now officially part of the Baker Tilly Malaysia network, Melaka now has Baker Tilly Malaysia's Corporate Recovery arm, which is one of the largest Corporate Recovery firms in the country, at their doorsteps.

Welcome to the Baker Tilly Malaysia family!



“

We are thrilled to join the Baker Tilly Malaysia Network. This partnership is not only strategic but also aligns with our values, especially with the influx of young and dynamic talents into the workforce, who want to be part of something bigger. Joining the Baker Tilly Malaysia Network gives us access to a vast network spanning 145 territories worldwide, helping us to expand our capabilities. There is so much more that we can now offer to companies in Melaka. I am really looking forward to the many collaborative opportunities ahead.

Sim Lian Hing
Managing Partner, Baker Tilly Melaka



“

As a member of the Baker Tilly International network, which was recently awarded 'Network of the Year' at the International Accounting Forum & Awards ceremony in London, we are delighted to welcome Sim & Teo PLT into the network. Mr. Sim and Madam Teo are highly respected figures in the accounting fraternity in Melaka and also highly regarded by the business community. With their team's expertise and experience, this is a synergistic move that will strengthen our service offerings in Melaka. I eagerly anticipate the growth and opportunities through our expanded network.

Andrew Heng
Group Managing Partner, Baker Tilly Malaysia



Welcome to the family, Baker Tilly Melaka!
Now, for tomorrow



First published in Asian Business Review.

Navigating the Fine Line between **Tax Optimisation Benefit** and **Compliance**

In an interview with Asian Business Review, Anand Chelliah, our Managing Partner for Tax Services, discusses the significance of organising tax affairs in a beneficial yet compliant manner, emphasising the importance of good governance in tax practices and collaboration with advisory firms to address regional and global tax and financial challenges.



In an era characterised by dynamic changes in the business landscape and an increasing emphasis on international collaboration, effective and strategic management plays a pivotal role in guiding businesses towards success.

Anand Chelliah, chair of Baker Tilly International's Asia Pacific Tax Committee and board member of Baker Tilly Global Tax Solutions Limited, offers valuable insights into various aspects of financial management, tax optimisation, and corporate social responsibility.

Chelliah graduated with a Diploma in Accounting and Law from Sunderland Polytechnic University in the United Kingdom (UK) and further honed his skills whilst training with a London-based public accounting firm from 1980 to 1989. He holds professional qualifications from the UK and is a licensed Chartered Tax Practitioner and Tax Agent under Section 153 of the Income Tax Act 1967. His accolades include being a fellow of the Association of Chartered Certified Accountants and a member of the Chartered Tax Institute of Malaysia.

With numerous speaking engagements and contributions to articles on taxation, Chelliah is widely recognised as a leading authority and expert in the field of taxation.

Optimising tax positions whilst staying compliant

Like many tax practitioners in Malaysia, Chelliah emphasised the importance of tax optimisation as a strategy for businesses.

He noted that, whilst tax authorities might misconstrue it as aggressive planning or avoidance, the key lies in organising tax affairs in a beneficial yet compliant manner. "This is not a view I subscribe to as it is incumbent on any business to organise its tax affairs in a beneficial manner whilst remaining compliant of the tax laws," he said.

His recommendations for key strategies include a deep understanding of the Malaysian tax landscape, embracing good governance in tax practices, planning with good form and substance alongside supportable documentation, and securing tax savings when the approach is demonstrably sound.

Chelliah also underscored the role of advisory firms, such as Baker Tilly, in addressing regional and global tax and financial challenges. Collaboration ensures that clients receive cohesive and consistent support when dealing with cross-border challenges, ultimately offering a positive and efficient experience.

Integrating CSR into financial strategies, leveraging tech for financial management

For Chelliah, certain financial management practices are critical for business success. These include a commitment to corporate culture, identity development, sustainability, and governance. He also stressed the importance of attracting and nurturing talent and being purpose-driven as an organisation.

"With such strong attributes, an organisation will lay the groundwork for strong leadership succession to sustain continuity and growth," he noted.

Chelliah highlighted that CSR and philanthropy should not be seen as obligatory actions but rather as ways to give back to society.

He suggested that businesses first establish strong financial models and business plans for earning their revenues, believe in their corporate identity and develop its own "brand value", and inculcate strong enterprise governance and internal controls over all aspects of the organisation, amongst others. Once these foundations are laid, CSR and philanthropic efforts can enhance the corporate image and reputation.

In the digital age, Chelliah views technology as inseparable from financial services and management. Technology, in his perspective, is the cornerstone for automating and digitalising processes to achieve business objectives effectively. He advised finance professionals and businesses to embrace technology in their financial practices and decision-making.

As a judge at the Malaysia Management Excellence Awards, Chelliah prioritises several key attributes when assessing organisations. "I would firstly review and critically examine the particular organisation's growth cycle, the stage it is at in that cycle, and the efforts and initiatives management has undertaken with respect to its financial practices and management philosophies for growth and sustainability. This can be judged by management's acumen and long-term vision, its commitment to ESG from the onset, and the culture of governance and ethics that support such a commitment," he said.

Chelliah's insights reflect a deep understanding of the complex and evolving landscape of business, finance, and taxation. His expertise in tax matters, international collaboration, and financial management practices, along with his role as a judge, positions him as a valuable source of guidance and wisdom for businesses and professionals striving for excellence in Malaysia and beyond.



Environmental, Social & Governance (ESG)

Sustainability and climate change are among the most pressing problems facing the world today and have moved to the top of the agenda for many organizations. Investors, regulators, and stakeholders across society are demanding increasingly high quality and further transparency of ESG information from organisations to facilitate decisions about investment, assess long term value, and evaluate joint efforts to overcome global challenges.

Through Baker Tilly's suite of ESG services, we aim to enable our clients to build, manage and report on their ESG journey to provide trust and confidence to stakeholders and to future proof their business.

ESG Advisory

Stakeholder Engagement, Materiality Assessment & Prioritisation

- Stakeholder engagement to perform ESG risk assessment in order to identify the top ESG factors relevant to the organisation.
- KPIs target setting, measuring, and monitoring of performance.
- Operationalise ESG through templates for repeatable data collection, compilation and calculation.
- Board awareness training on ESG.
- Assist in understanding how business operations may be exposed to climate related physical risks or the impact of regulatory and compliance risks when transitioning to a low carbon economy.

ESG Report Development

- Prepare a sustainability report for the organisation, reporting your company's ESG performance in a standalone sustainability report within the annual report or integrated report.
- Prepare the ESG report to align and comply with regulatory requirements and guidelines including Bursa indicators, GRI, TCFD, SDG, etc.
- Support submissions to sustainability indices by assisting to interpret the questionnaire before submission.

ESG Strategy & Transformation Development

- Develop ESG policies, procedures, and framework. Assess, design, and implement your ESG strategy. Embed ESG across your organization.
- Tell and report on your ESG story.

ESG Review

With organisations now facing demands for clear, relevant, and reliable disclosures of information on ESG from stakeholders – audit has an important role to play. Baker Tilly provides independent assurance services to enhance the credibility and quality of ESG information disclosed by a company.

Bursa Malaysia has also made it compulsory for listed companies to incorporate a Sustainability Statement in their annual reports, recommending that companies get an independent assurance on their reported sustainability matters.

Baker Tilly can assist to:

- Evaluate the scope of information for sustainability reporting to ensure relevant sustainability information is provided to stakeholders.
- Review your ESG reporting processes including materiality assessment, data collection process, report content and disclosure methods in fulfilling current reporting requirements or adoption of international reporting frameworks such as GRI.
- Undertake internal audits to assess the effectiveness of the organisation's process, systems, and controls to support the accurate, complete, and reliable reporting of ESG information.
- Provide advice, on the credibility and integrity of the data in your sustainability report.
- Review your current reporting against best practices, identify operational improvements to move it beyond compliance to include future looking strategies.

ESG Reporting Software

Digitalised ESG Journey

Simplify your ESG reporting, maintain visibility and drive your sustainability strategies. The entire journey leading up to report generation is powered by a digital platform that allows you to fully and efficiently manage ESG data and take control of your narratives and strategies to deliver compelling reports.

Compliant Reports

The digital platform is built to generate reports that are compliant with current mandatory requirements and continuously adapt to increasingly demanding ESG provisions.



Baker Tilly Malaysia

Leadership Development Conference 2023

Our group of leaders of tomorrow - managers from all over Malaysia and as far as Cambodia - went away to Melaka for 3 days on a journey of self-discovery and alignment of passion and purpose. At the end of the 3 days, our managers went home with a renewed sense of purpose for what they can do to make an impact, not only within Baker Tilly Malaysia, but beyond, through the four Baker Tilly Purpose Hubs that were established during their time in Melaka.

These Purpose Hubs will serve as a platform where our people can meet fellow Baker Tillians with the same passion and work towards a cause they believe in.



“These Purpose Hubs are established for YOU. And together with your like-minded colleagues, YOU have the power to drive the activities that are meaningful to YOU.

Andrew Heng
Group Managing Partner





Baker Tilly Purpose Hub

Toward a Greater Purpose for All

On 22 November, the Baker Tilly Purpose Hub was successfully launched with the announcement of the following hubs:

- Animal Welfare Hub
- Economic & Poverty Hub
- Environmental Hub
- Social Issues Hub

There was such an air of energy and excitement. Baker Tillians had the opportunity to hear from each of the Hub committee members the purpose of the hub and what they can do to make a difference.

In his message, Andrew Heng, our Group Managing Partner said, "These Purpose Hubs are established for YOU. And together with your like-minded colleagues, YOU have the power to drive the activities that are meaningful to YOU."

We are so excited and are looking forward in anticipation to see what our young Baker Tillians can achieve through the Baker Tilly Purpose Hubs.





Eng Yee Ling
Assistant Manager, Audit & Assurance

Secondment to PERTH

What influenced your decision to be seconded to Perth?

I have often pondered on the experience of living and working in a foreign country. When an opportunity for a secondment in Perth arose, I seized it without hesitation. It has proven to be one of the most rewarding decisions and a truly exhilarating chapter in my professional journey.

What type of work did you undertake while on secondment?

As a senior audit executive in the Audit Division of Pitcher Partners (Perth) ("PP"), I was involved in audit planning, execution and also finalisation of listed entities with financial years ending in June.

PP provided me the exposure to new industries and audit methodologies that has helped me to enhance my skills and knowledge.

How do you think this secondment will impact your career?

The secondment to Perth provided me with international exposure, showcasing my ability to adapt to different work environments and cultures. The skills that I have acquired during this secondment, whether they relate to adapting to new business practices, collaborating with a diverse team, or navigating different work cultures, can significantly enhance my skill set.

Beyond professional development, this secondment has contributed to my personal growth. Living and working in a new environment can foster independence, resilience, and a greater understanding of myself, all of which can positively influence my overall well-being and effectiveness in the workplace.

How did you make friends during your secondment?

The Friday morning coffee breaks serve as a social gathering, bringing colleagues, friends, and even solo coffee enthusiasts together. It's a time where we share stories, catch up on the week's events, and foster a sense of community. The relaxed and friendly ambiance of Perth's coffee establishments makes this break an opportunity to strengthen social connections.

Attending games or matches involving local teams or major sporting events can be a great way to connect with friends. Many sports events in Perth also offer a festive atmosphere with entertainment, food, and socialising opportunities.

What was the highlight of living and working in Perth, as opposed to visiting the city as a tourist?

Perth boasts a variety of stylish bars and pubs scattered across the city. Whether you're into rooftop bars with scenic views, trendy cocktail lounges, or classic pubs with a laid-back atmosphere, there's a diverse range of options for a casual night out. Living in Perth rather than just visiting as a tourist provides a more immersive experience, allowed me to discover unique aspects of daily life in the city.

What was the best thing you ate during your secondment?

Morning coffee is a MUST in Perth as it is known for its vibrant coffee culture. The city boasts numerous specialty coffee shops and cafes that take pride in serving high-quality coffee.

Berry muffins is also a popular treat. They are favoured for their moist texture, bursts of fruity flavour, and the use of locally sourced berries.

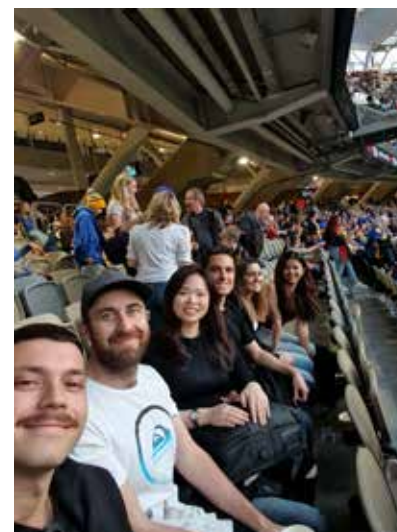


What has been your most memorable or valuable experience at your secondment?

After completing my secondment at Pitcher Partners, I decided to extend my stay in Perth for an additional week to enjoy a vacation with my boyfriend. We took pleasure in wine and brewery tours from Perth's Central Business District to Margaret River, savouring the diverse offerings of this renowned wine and beer region.

Trigg, Yanchep, Meelup, Eagle Bay, Cottesloe and many other beaches have treated me to breathtakingly beautiful scenes and sunsets, adding to the overall charm of my time in Perth. Experiencing the freezing winds at Injidup and Canal Rocks provided a unique sensation, making it a memorable part of my journey. In essence, Perth is incredibly picturesque and brimming with attractions!

A heartfelt thank you to Baker Tilly Malaysia and Pitcher Partners, Perth, for providing me with this valuable opportunity and enriching experience!





Woo Kah Yan
Manager
Audit & Assurance

Secondment to PERTH

What influenced your decision to be seconded to Perth?

The decision to be seconded to Perth was influenced by a combination of factors. I embraced the opportunity because I believe in taking on challenges when they arise and when I have the chance. Being seconded to Perth presented a unique opportunity for personal and professional growth. It allowed me to step out of my comfort zone, experience a new work environment, and broaden my skills in a different setting. Embracing challenges is a key part of my approach to career development, and the prospect of working in Perth aligned well with this mindset.

What type of work did you undertake while on secondment?

I had the opportunity to be involved in audit work within both the financial services and mining industries, marking a significant shift from my previous role at Baker Tilly Malaysia. In the financial services industry, my primary focus is on ensuring adherence to rules and regulations, requiring a comprehensive understanding of regulatory frameworks. Conversely, while auditing the mining industry, my attention was directed towards tasks like asset valuation, assessing the company's financial viability (going concern), and ensuring compliance with environmental and regulatory standards. This transition reflects a broadening of my skill set and responsibilities across diverse industries, presenting an exciting and varied professional journey.

How did you make friends during your secondment?

Taking breaks for coffee, playing card games during lunch, and enjoying Friday drinking sessions with colleagues make our workplace social and lively. It's a friendly atmosphere, and it's even more fun when they introduce us to their friends during hangouts. These connections not only enhance our work experience but also contribute to building lasting friendships. Here's to a fantastic balance between work and social life.



What was the highlight of living and working in Perth, as opposed to visiting the city as a tourist?

The culture here is incredibly friendly; everyone makes you feel welcome and is always ready to help. There was one instance when Yee Ling (my colleague) and I were exploring Fremantle market, and we found ourselves followed by two homeless individuals. A senior citizen kindly asked us to stand behind him to avoid any unwanted interaction with homeless individuals. The senior citizen even shared his contact information with us and asked us to reach out if we needed any assistance. This gesture was incredibly heartwarming, especially when you're in a new country and find yourself in such a situation.

What was the best thing you ate during your secondment?

Japanese cuisine, especially Ramen. Every weekend, when I'm on my own, I love heading to the Tonkatsu Ramen spot nearby. There's nothing better than slurping up hot soup in the freezing weather. It's my go-to before heading to work and makes for a super enjoyable time.

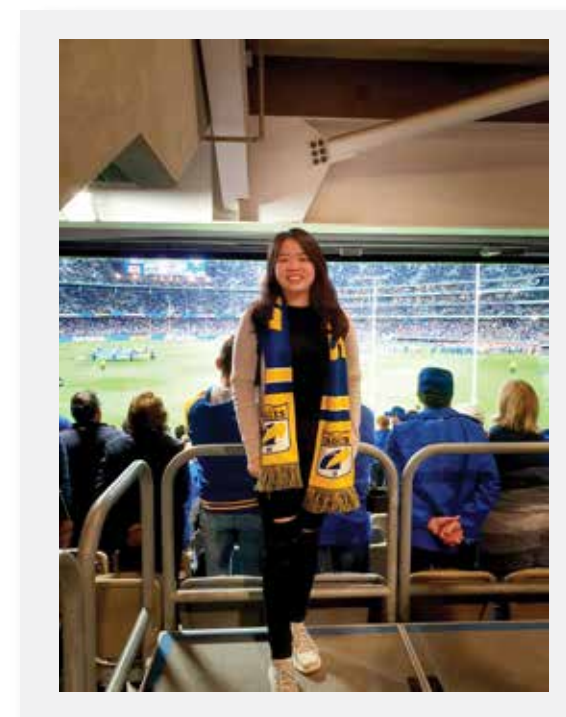
How do you think this secondment will impact your career?

Getting into a secondment program is like a turbo boost for your career. We learn new skills, make new work friends, understand different work styles, and the opportunity to show everyone that you're a flexible and valuable team player. It's a win-win for your personal and professional growth.

What has been your most memorable or valuable experience at your secondment?

Having the opportunity to work with colleagues from the Philippines, Australia and India at Pitcher Partners Perth allowed me to learn and appreciate the many different cultures and backgrounds.

This is good because it encourages everyone to work well together in an inclusive and friendly work environment. I believe that being able to share ideas and learn from each other creates synergy that ultimately makes the company stronger and better.





Baker Tilly Sisma Golf Day

Kuala Lumpur Golf & Country Club | 27 July 2023



Our second Baker Tilly Golf Day, organised with the support of Sisma Auto, a distributor of Volvo cars, was a success and a hit with our clients.

The day started with dark clouds looming, but the weather cleared and the golfers had a great time on the greens, ending the day with a wonderful dinner and networking session after the game.

Here is a selection of photos from the day.



Network & Appreciation Night

Taproom KL | 24 August 2023

As we continued with our 45th Anniversary celebrations, we were glad to have been able to welcome close to 600 clients, lawyers and bankers who have been part of our journey.

In the last 45 years, we have grown from a modest 2-Partner firm to a firm with dynamic team of close to 70 Partners & Directors. What started as a firm providing just audit & tax services, has transformed into a firm providing a whole suite of professional services. Our journey has taken us from our humble origins of operating out of my father's car-boot, to owning our own building at Bangsar South.

All these would not have been possible without your continued trust in us.



Inter-Accounting Firm Games

After a long hiatus due to the pandemic, the Inter-Accounting Firm Games (IAFG) was brought back again this year! Nothing brings people together like games do. Our people went all out and gave their best at the 15 IAFG games that the firm participated in. The games ranged from the heart-pounding rallying cheers of Futsal, to the hushed-intensity of Chess.

Those who did not participate in any competition showed their support by turning up for the games and cheering their lungs out. At the end of the day, it is not the medals that matter the most, but the experience of reaching out to the same goal together. Whatever the results, our people are champions in our hearts.



Badminton



Basketball



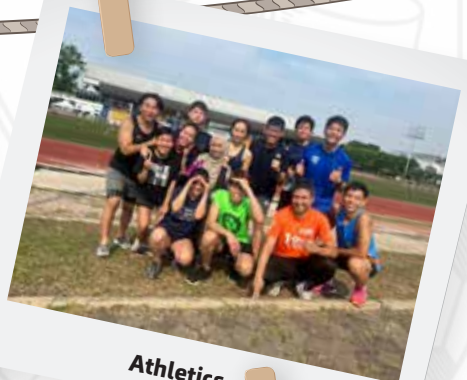
Bowling



Darts



Futsal men



Athletics



Carrom



Futsal Ladies



Chess



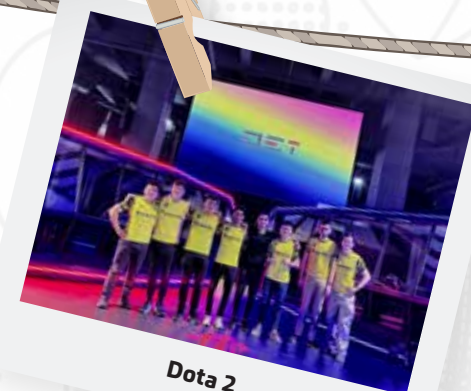
Golf



Netball



Pool



Dota 2



Table Tennis



Volleyball



CELEBRATING 45 YEARS

Annual Dinner 2023

On 8 December 2023, Baker Tiliens from all over Malaysia and Cambodia came together to close the year, partying together at our Baker Tilly Annual Dinner.

Everyone dressed to theme and made it a Sensationally White party! It was a wonderful time of letting our hair down and celebrating the year together. A huge thank you to all Baker Tiliens for making it such a night to remember!

Here's to a wonderful 2024 ahead!

RM100
Gift Card



TAX & BUDGET WEBINAR

1 November 2023

Our Baker Tilly Tax & Budget Webinar, held on 1 November 2023, was another success for the year.

We were also able to donate all webinar fee proceeds to three charitable organisations, namely Yayasan Food Bank Malaysia, Kiwanis Down Syndrome Foundation and Persatuan Pemulihan Orang-Orang Cacat Selangor & Wilayah Persekutuan. This was all made possible thanks to our webinar participants, speakers, moderator and panellists. We also want to especially thank and acknowledge Affin Bank, whose partnership was an integral part to the overall success.

Together, we were able to do so much more to make an impact in our society. We hope to see all our participants again, and more, at our next Tax & Budget Webinar in 2024.



If you would like to get in touch with our Tax Experts, do send an email to tax@bakertilly.my

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